

— FOR PACE ORGANIZATIONS

ConnectAmerica®

Extending visibility into the home for PACE patients.

Reduce avoidable utilization. Support independent living. Improve patient outcomes.

— THE CHALLENGE

The most complex patients decline at home — often before the care team knows.

PACE success depends on keeping patients safe at home, preventing unnecessary ED visits and hospitalizations, and delaying institutional transitions. Connect America extends care beyond the center — combining connected monitoring, proactive engagement, predictive analytics, and real-time intervention so interdisciplinary teams see rising risk earlier and act sooner.

— WHY PACE ORGANIZATIONS PARTNER WITH US



Reduce avoidable ED & hospital use

Route patients to the right level of care before an escalation becomes an ED visit.



Support safe, independent living

Delay nursing-home and institutional transitions and help patients age in place.



See rising-risk patients earlier

Real-time visibility into safety, engagement, and behavioral signals between visits.



Strengthen IDT coordination

Improve engagement, adherence, and caregiver confidence — and extend limited staffing.

— THE CONNECT AMERICA DIFFERENCE

50+

Years supporting vulnerable & aging populations

25M+

Individuals served across five decades

2.5M

Active subscribers supported today

— CARECOMPASS™ · A SMARTER ED-AVOIDANCE STRATEGY

Reach patients in the moment of uncertainty — and route them before escalation.

Through inbound engagement, real-time triage, and clinically guided routing, CareCompass supports intervention exactly when patients need help — including nights, weekends, and between care encounters — while enabling proactive follow-up and stronger utilization management.

INITIAL PILOT RESULTS

39%

Reduction in avoidable ED utilization

Up to 50%

Fewer avoidable ED visits among high-risk individuals

2–3×

ROI through avoided utilization

60%

Monthly patient engagement

— CARESAGE® · PREDICTIVE ANALYTICS

Identify rising risk before acute events occur.

By analyzing engagement patterns, safety signals, and changes in routine behavior, CareSage helps IDTs prioritize outreach, focus on the highest-risk patients, and detect subtle signs of decline. Paired with CareCompass, it turns predictive insight into real-time intervention.

— SOLUTIONS FOR PACE ORGANIZATIONS

Connected Safety & Emergency Response

Immediate access to help, with visibility into critical events and escalations.

CareCompass™ Proactive Engagement

Guide patients to the right level of care before unnecessary escalation.

CareSage® Predictive Analytics

Surface rising-risk patients earlier from behavioral and engagement insights.

RPM & Caregiver Engagement

Chronic-condition monitoring plus stronger caregiver and IDT communication.

— FROM REACTIVE CARE TO PROACTIVE INTERVENTION

Better visibility. Earlier intervention. Better patient outcomes.

NEXT STEP Let's map Connect America into your PACE workflows — connectamerica.com